

IOWA STATE UNIVERSITY

Writing and Media Center

COVID-19 Update

The Writing and Media Center will continue to provide our online services during the two-week and potentially longer online instruction period at Iowa State. In addition to our synchronous Google Docs consulting, we will be offering two new services: asynchronous Drop Box consulting and synchronous video consulting. We are moving fully online to support student learning, writing, and communication while the university conducts courses online. Instructions for appointments, with guides, can be found at wmc.dso.iastate.edu.

1

ONLINE - GOOGLE DOCS

This type of consultation will continue to use Google Docs to facilitate the session and clients are required to remain in the document to collaborate with the consultant during their appointment.

2

ONLINE - VIDEO

This type of consultation will use the WCOonline platform to facilitate the session with video and document sharing. Clients are required to remain in the video session to collaborate with the consultant during their appointment.

3

DROP BOX

This type of consultation is where the client will select a time for their appointment and upload their document. During the duration of the appointment, the consultant will provide feedback for as much of the document as time permits and send the document back to the client. The client is not present for the appointment.

Note about Drop Box consulting: Consultants do not serve as editors or proofreaders and will not make corrections directly on a student's draft. Instead, the consultant provides specific suggestions on several elements of the student writing, offering a holistic approach that aims to help the student become a better writer, and not necessarily just improve a particular piece of writing.