Online Video Appointment Guide for Clients

How Video Consultations Work:
The WMC's Video Consultations are conducted through WCOnline. All online consultations are synchronous, meaning the tutor and student are simultaneously present. The tutor and the client interact in real-time, using video, document sharing, and chat features.

1. Log into your WCOnline account or register for an account.
2. Create an Online Video appointment by selecting (Online SS20 - Video) from the drop list and select your time. The white spaces are available video appointment slots and blue means there is an appointment scheduled. The appointment you schedule will appear in red.
3. Enter your upcoming appointment in WCOnline by clicking on the red box 5-10 minutes before it begins.

4. A pop-up will appear with your appointment’s information. Click on the link “Start or Join Online Consultation.”

View Existing Appointment

Client
Administrative Assistant

Appointment Date
Monday, April 6, 2020
6:00pm to 6:30pm

Staff or Resource
Margaret Kaus

ONLINE
CREATED: Mar. 16, 2020 12:27pm by Administrative Assistant

Post-Session Client Report Forms
Add New or View Existing

MEET TUTOR ONLINE? ONLINE
If you choose an online appointment, log back in to this website approximately five to ten minutes before the start of your appointment. Then, open this appointment and click "Start or Join Online Consultation."

START OR JOIN ONLINE CONSULTATION
5. When you click the link, a new tab will open. You will be working with your consultant within this document.

6. In order to have your video and audio work, you will need to click “Allow” to use your camera and microphone.

7. Check “Remember this decision” so, in the future, your computer connects automatically.

8. Copy and paste your document into the text box and work with your consultant through the video conference as well as the chat function.